

बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|--|---|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 26-07-2025 11:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 26-07-2025 11:30:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 65 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Ministry Of Skill Development And Entrepreneurship |
| विभाग का नाम/Department Name | Na |
| संगठन का नाम/Organisation Name | Directorate General Of Employment And Training (dget) |
| कार्यालय का नाम/Office Name | Director General Of Training |
| वस्तु श्रेणी /Item Category | Hiring of Professionals for Application Development and Maintenance - Development and related roles; Application/Software Developer; 6 years and Less than 9 years , Hiring of Professionals for Application Development and Maintenance - Data Science and Analytics Role; Data Analyst; 6 years and Less than 9 years , Hiring of Professionals for Application Development and Maintenance - Development and related roles; Application/Software Developer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Testing related roles; Test Engineer (Tester); 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Network Related Roles; Network Operations Engineer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Development and related roles; Full stack developer; 9 years and Less than 12 years , Hiring of Professionals for Application Development and Maintenance - Database related roles; Database Administrator; 6 years and Less than 9 years |
| अनुबंध अवधि /Contract Period | 2 Year(s) |
| बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years) | 600 Lakh (s) |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service | 3 Year (s) |
| इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required | Yes |

| बिड विवरण/Bid Details | |
|---|--|
| वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience and Turnover | Yes Complete |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover | Yes Complete |
| विक्रेता से मांगे गए दस्तावेज़/ Document required from seller | Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/ Do you want to show documents uploaded by bidders to all bidders participated in bid? | No |
| बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension | 1 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 7 |
| बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled | No |
| क्रेता के लिए उपलब्ध आईटीसी/ITC available to buyer | Yes |
| बिड का प्रकार/ Type of Bid | Two Packet Bid |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| अनुमानित बिड मूल्य / Estimated Bid Value | 15471640.8 |
| मूल्यांकन पद्धति/ Evaluation Method | Total value wise evaluation |
| मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required | Yes |

ईएमडी विवरण/EMD Detail

| | |
|-----------------------------|---------------|
| एडवाइजरी बैंक/Advisory Bank | Bank of India |
| ईएमडी राशि/EMD Amount | 300000 |

ईपीबीजी विवरण /ePBG Detail

| | |
|---|---------------|
| एडवाइजरी बैंक/Advisory Bank | Bank of India |
| ईपीबीजी प्रतिशत (%) /ePBG Percentage(%) | 5.00 |
| ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months). | 26 |

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Deputy Director
Directorate General Of Training, Ministry of Skill Development and Entrepreneurship, 7th Floor, Kaushal Bhawan,
New Moti Bagh, New Delhi-110023
(Danish Aggarwal)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

| | |
|-------------------------------|-----|
| एमआईआई अनुपालन/MII Compliance | Yes |
|-------------------------------|-----|

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant /

Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Payment Terms:Quarterly

Scope of Work:[1752513418.pdf](#)

This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters are :-

| Parameter Name | Max Marks | Cutoff Marks | Qualification Methodology Document |
|---|-----------|--------------|------------------------------------|
| Annual turnover during each of the last 3 FY (2022-23, 2023-24, 2024-25): Up to of Rs 10 Cr. - 10 Marks • Above Rs 10 Cr. To Rs. 50 Cr - 15 Marks • Above Rs 50 - 20 Marks | 20 | 10 | View File |
| Experience of Similar nature of work having value more than Rs. 50 lakhs each in last 3 years in Government department/PSUs (2022-23, 2023-24, 2024-25):0 to 3 projects- 5 Marks • 4 to 6 projects- 5 Marks • 7 to 9 projects- 10 Marks | 10 | 5 | View File |
| Certifications as per the Attached QCBS Document | 20 | 10 | View File |

| | | | |
|--|----|----|---------------------------|
| Total No of IT Professionals on bidder's roll: 1 to 200 Nos: 5 Marks • 201 to 500 Nos: 10 Marks • 501 to 1000 Nos: 15 Marks • More than 1000 Nos: 20 Marks | 20 | 10 | View File |
| Technical Presentation on the understanding of the scope of requirement, methodology for design & development 30 Marks | 30 | 15 | View File |

Total Minimum Qualifying Marks for Technical Score: 50

QCBS Weightage(Technical:Financial):70:30

Interview Venue:7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi- 110023

Presentation Venue:7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi- 110023

Pre Bid Detail(s)

| मूल्य भिन्नता खंड दस्तावेज/Pre-Bid Date and Time | प्री-बिड स्थान/Pre-Bid Venue |
|--|---|
| 21-07-2025 11:00:00 | 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi- 110023 |

Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; Application/Software Developer; 6 Years And Less Than 9 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|--|---|
| कोर / Core | |
| Type of roles | Development and related roles |
| Role | Application/Software Developer |
| Relevant experience in years | 6 years and Less than 9 years |
| Deployment of resource | Onsite |
| Qualification of resource | Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT |
| Certification requirement for deployed resource | As per the Scope of work |
| Experience in Languages | PHP , MySQL , JQuery/JavaScrip , HTML5/CSS , jQuery |
| Experience in Platform/Database | MySQL |
| Experience in Tools and Frameworks | Development & Maintenance of DGT Flexi MoU portal, CFI Portal and other portals as per requirement |
| Relevant Functional / Domain Expertise | As per the scope of work |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |

| विवरण/ Specification | मूल्य/ Values |
|----------------------|---------------|
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
|--|---|
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|---|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 1 | <ul style="list-style-type: none"> Number of months for which resource(s) needs to be deployed during contract period : 24 |

Hiring Of Professionals For Application Development And Maintenance - Data Science And Analytics Role; Data Analyst; 6 Years And Less Than 9 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|---|---|
| कोर / Core | |
| Type of roles | Data Science and Analytics Role |
| Role | Data Analyst |
| Relevant experience in years | 6 years and Less than 9 years |
| Deployment of resource | Onsite |
| Qualification of resource | Graduate in Computer Science/Electronics/IT and Postgraduate in any field |
| Certification requirement for deployed resource | Power BI and Mastery in Advanced MS-Excel |
| Experience in Languages | Python |
| Experience in Platform/Database | As per the scope of work |

| विवरण/ Specification | मूल्य/ Values |
|--|--|
| Experience in Tools and Frameworks | Power BI |
| Relevant Functional / Domain Expertise | Preparation, analysis and final publication of Grading scores of ITIs, analysis of the grievances received |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
|--|---|
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|--|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 1 | <ul style="list-style-type: none"> Number of months for which resource(s) needs to be deployed during contract period : 24 |

Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; Application/Software Developer; 3 Years And Less Than 6 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|------------------------------|--------------------------------|
| कोर / Core | |
| Type of roles | Development and related roles |
| Role | Application/Software Developer |
| Relevant experience in years | 3 years and Less than 6 years |

| विवरण/ Specification | मूल्य/ Values |
|--|---|
| Deployment of resource | Onsite |
| Qualification of resource | Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT |
| Certification requirement for deployed resource | As per the scope of work |
| Experience in Languages | PHP , MySQL , JQuery/JavaScrip , HTML5/CSS , jQuery |
| Experience in Platform/Database | MySQL |
| Experience in Tools and Frameworks | Drupal |
| Relevant Functional / Domain Expertise | Development and Maintenance of websites (DGT, NSTI & RDSDEs) and migration of these websites to NIC Cloud |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
|--|---|
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|--|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 1 | <ul style="list-style-type: none"> Number of months for which resource(s) needs to be deployed during contract period : 24 |

Hiring Of Professionals For Application Development And Maintenance - Testing Related Roles; Test Engineer (Tester); 3 Years And Less Than 6 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|--|---|
| कोर / Core | |
| Type of roles | Testing related roles |
| Role | Test Engineer (Tester) |
| Relevant experience in years | 3 years and Less than 6 years |
| Deployment of resource | Onsite |
| Qualification of resource | Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT |
| Certification requirement for deployed resource | GIAC Web Application Penetration Tester (GWAPT) |
| Experience in Languages | As per the scope of work |
| Experience in Platform/Database | As per the scope of work |
| Experience in Tools and Frameworks | Testing and O&M of Portals/ Websites for vulnerability and Security updates for Quality Management |
| Relevant Functional / Domain Expertise | DigiLocker , Single Sign-On , SMS Gateway integration |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
|--|---|
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|---|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 1 | <ul style="list-style-type: none"> Number of months for which resource(s) needs to be deployed during contract period : 24 |

Hiring Of Professionals For Application Development And Maintenance - Network Related Roles; Network Operations Engineer; 3 Years And Less Than 6 Years (2)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|--|---|
| कोर / Core | |
| Type of roles | Network Related Roles |
| Role | Network Operations Engineer |
| Relevant experience in years | 3 years and Less than 6 years |
| Deployment of resource | Onsite |
| Qualification of resource | Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT |
| Certification requirement for deployed resource | As per the scope of work |
| Experience in Languages | Not Applicable |
| Experience in Platform/Database | Not Applicable |
| Experience in Tools and Frameworks | Not Applicable |
| Relevant Functional / Domain Expertise | Providing network support and hardware support to DG(T) and other officers/ officials/ staff in DGT HQ and field offices |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
|--|---|
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|---|-------------|---|---|
|---------------|---|-------------|---|---|

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|--|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 2 | <ul style="list-style-type: none"> Number of months for which resource(s) needs to be deployed during contract period : 24 |

Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; Full Stack Developer; 9 Years And Less Than 12 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|--|---|
| कोर / Core | |
| Type of roles | Development and related roles |
| Role | Full stack developer |
| Relevant experience in years | 9 years and Less than 12 years |
| Deployment of resource | Onsite |
| Qualification of resource | Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT |
| Certification requirement for deployed resource | At least one programming language with certifications in cloud computing and CCNA |
| Experience in Languages | As per the scope of work |
| Experience in Platform/Database | Not Applicable |
| Experience in Tools and Frameworks | As per the scope of work |
| Relevant Functional / Domain Expertise | Overall monitoring of team as a Team Lead |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
|--|---|
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|--|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 1 | <ul style="list-style-type: none">Number of months for which resource(s) needs to be deployed during contract period : 24 |

Hiring Of Professionals For Application Development And Maintenance - Database Related Roles; Database Administrator; 6 Years And Less Than 9 Years (1)**तकनीकी विशिष्टियाँ /Technical Specifications**

| विवरण/ Specification | मूल्य/ Values |
|--|---|
| कोर / Core | |
| Type of roles | Database related roles |
| Role | Database Administrator |
| Relevant experience in years | 6 years and Less than 9 years |
| Deployment of resource | Onsite |
| Qualification of resource | Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT |
| Certification requirement for deployed resource | As per the scope of work |
| Experience in Languages | Database management of Portals |
| Experience in Platform/Database | MongoDB , MySQL |
| Experience in Tools and Frameworks | SQL Server |
| Relevant Functional / Domain Expertise | As per the scope of work |
| Whether buyer will conduct interview of proposed resources before deployment | Yes |
| एडऑन /Addon(s) | |

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| | |
|--|---|
| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess |
| 18% | NA |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Number of Resources as per role selected | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|--|--|---|---|
| 1 | Danish Aggarwal | 110023,DGT, 7th Floor, Kaushal Bhawan, New Moti Bagh, New Delhi-110023 | 1 | <ul style="list-style-type: none"> Number of months for which resource(s) needs to be deployed during contract period : 24 |

क्रता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

3. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

6. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the

Bid document, ATC and Corrigendum if any.

7. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

8. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

Please note that :

a. Vendors quoting less then the mentioned amount per month's excluding taxes (RS.)- mentioned in detailed scope of work with respect to every designation will be disqualified.

b. The declaration in this regard to be provided by Bidders at the time of Technical bidding.

c. Bidder shall increase the compensation by 10% for second year duration.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or

bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

Scope of Work for Technical Support Staffs-IT Cell

Suitable Category for GeM - Hiring of Professionals for Application, Development and Maintenance Deployment: Onsite

Scope of Work:

08 no's of Technical Support Manpower is required for various IT related activities and managing IT applications, Network management, VC Management, etc. at DGT(HQ) for 2 years. These Technical Manpower is used for design, development, operation & maintenance and support related to IT initiatives undertaken under DGT. These developers are involved in following activities, not limited to,

- Design, Development and Maintenance of portal for Flexi MoU.
- Development of Power BI dashboards/Web Dashboards for different events.
- Design, Development and Maintenance of different websites on Drupal/Dot Net/PHP/ReactJS.
- Resolution of various vulnerabilities surfaced in various audits of the above websites/portals carried by NIC, CERT-IN, MHA, etc.
- Resolution of various vulnerabilities raised in security audits of the above websites/portals by CERT-IN empaneled security audit organizations.
- Management of Sparrow and e-Office for all the DGT Office locations.
- Development of APIs for data sharing across the portals.
- Cleaning and managing the databases of internal portals.
- Maintaining Domains and SSL management of websites/portals.
- Management of meetings through virtual conferencing platforms.
- Managing Network at DGT Kaushal Bhawan, Pusa office and Shram Shakti Bhawan.
- Maintenance of NIC cloud service where the above portals are hosted, periodic updates, monitoring the portals for vulnerabilities and security patches deployment etc.
- Communicate with NIC to resolve any server related issues.
- Management of Biometric Attendance portal for different field staff.
- Management of emails having @dgt.gov.in domains and resolution of issues pertaining to emails with @dgt.gov.in or @gov.in domains.
- Support to officers for DSC registrations and other IT tools.
- Coordination with NIC Service desk for resolution of tickets pertaining to Email, e-Office, Biometric attendance portal, etc.
- Development of any new future project/microsite as per the requirements coming across the different sections of the organization.

Details of Technical Manpower required are given as below:

| S. No. | Resource Details | | | | | |
|--------|------------------|---|------------|------|---|--|
| | Resource Type | Tech specs | Experience | Qty. | Minimum Qualification | Estimated Amount per month excluding taxes (Rs.) |
| 1 | Data Analyst | Power BI and Mastery in Advanced MS-Excel | 6-9 years | 1 | <ul style="list-style-type: none">• BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers.• Proficient in Data analysis, Power BI and MS-Excel. | 66,500 |
| 2 | Senior Developer | PHP with certifications | 6-9 years | 1 | <ul style="list-style-type: none">• BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers. | 66,500 |

| | | | | | | |
|--------------|-----------------------------|---|------------|----------|--|-----------------|
| | | | | | <ul style="list-style-type: none"> Proficient in PHP programming language. | |
| 3 | Developer | Drupal with certifications | 3-6 years | 1 | <ul style="list-style-type: none"> BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers. Proficient in Drupal CMS. | 54,450 |
| 4 | Software Tester | | 3-6 years | 1 | <ul style="list-style-type: none"> BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers. Proficient in Website testing software | 54,450 |
| 5 | Full Stack Engineer | At least one programming language with certifications in cloud computing and CCNA | 9-12 years | 1 | <ul style="list-style-type: none"> BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers. Proficient in programming languages and team management | 96,800 |
| 6 | Database Administrator | SQL | 6-9 years | 1 | <ul style="list-style-type: none"> BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers. Proficient in MS-SQL, MySQL, Database Administration | 84,700 |
| 7 | Network Operations Engineer | CCNA Certification | 3-6 years | 2 | <ul style="list-style-type: none"> BCA/ B.E./ B.Tech./ B.Sc. (CS/IT), or any Graduate with Diploma in Computers. Proficient in Network management, Computer maintenance, System Support. | 48,400 |
| Total | | | | 8 | | 5,20,300 |

| | |
|--|------------------|
| Total amount for one month excluding taxes (in Rs.) | 5,20,300 |
| Total amount for 12 months excluding taxes (in Rs.) | 62,43,600 |
| Tax (@18%) | 11,23,848 |
| Grand Total amount including taxes (in Rs.) | 73,67,448 |

Desirable: Previous Experience of Working in Central Ministries and NIC Cloud.

Compensation

- Compensation is indicative and are based on previous year estimated amount.
- Bidder shall increase the compensation by 10% for second year duration.

Method of Selection:

Quality and Cost Based Selection (QCBS) wherein 70% weightage will be given to the technical proposal and 30% to the financial proposal.

Pre-Qualification Criteria

- Minimum average annual turnover of the bidder during the Last three Years ending on 31st March of the previous financial years: 50 Crore and Bidder Net worth is positive in last three financial years, upload certified by Chartered Accountant.
- The Office of the service provider must be located in Delhi/NCR. Documentary evidences to be submitted.
- Bidder financial standing: the bidder should not be under liquidation; court receivership or similar proceedings should not be bankrupt. (upload undertaking attested by Notarized on 100/- stamp paper)
- The bidders should not have been indicated for any criminal, fraudulent or corruption activity and not have been blacklisted by any Central/State Govt./Semi Govt./PSU/Autonomous body.
Bidder has to upload undertaking with bid.
- Bidder should have completed minimum 3 projects of similar nature of work having value more than Rs. 50 lakhs each in last 3 years in Government department/PSUs (2022-23, 2023-24, 2024-25): (Upload Work order(s) and performance Certificates)
- Bidder should have minimum 200 IT Professionals on bidder's roll. (Upload Self Declaration)
- Bidder should have minimum any two of ISO 9001:2015/ ISO 27001:2013/CMMI level 3/ CMMI level 5 (Upload Certificate)
- Bidder GeM orders: Bidder must have ten Completed orders by GeM. (upload relevant work order as well as satisfactory work completion certificates form respective buyer departments)

Technical Evaluation Criteria parameters-

| Technical Criteria | Criteria | Max Marks | Cutoff | Document |
|---|---|-----------|--------|--|
| 1. Annual turnover during each of the last 3 FY (2022-23, 2023-24, 2024-25): | <ul style="list-style-type: none"> • Up to of Rs 10 Cr. - 10 Marks • Above Rs 10 Cr. To Rs. 50 Cr - 15 Marks • Above Rs 50 - 20 Marks | 20 | 10 | Audited Balance Sheet & Certificate from CA certifying that the revenue is from work in IT Domain. |
| 2. Experience of Similar nature of work having value more than Rs. 50 lakhs each in last 3 years in Government department/PSUs (2022-23, 2023-24, 2024-25): | <ul style="list-style-type: none"> • 0 to 3 projects- 5 Marks • 4 to 6 projects- 5 Marks • 7 to 9 projects- 10 Marks | 10 | 5 | Work order(s) and performance Certificates along with Registration certificate of the firm. |
| 3. The bidder must have minimum one of the following ISO 9001:2015/ ISO 27001:2013 / CMMI level 3 or above certified: | <p>a. Any one of ISO 9001:2015/ ISO 27001:2013/CMMI level 3/ CMMI level 5 – 5 Marks</p> <p>b. Any Two of ISO 9001:2015/ ISO 27001:2013 / CMMI level 3/ CMMI level 5 - 10 Marks</p> <p>c. ISO 9001:2015 and ISO 27001:2013 and</p> | 20 | 10 | Uploading copy of Certificates |

| | | | | |
|--|--|------------|-----------|---------------------|
| | CMMI level 3 – 15 Marks d. ISO 9001:2015 and ISO 27001:2013 and CMMI level 5 – 20 Marks | | | |
| 4. Total No of IT Professionals on bidder's roll: | <ul style="list-style-type: none"> • 1 to 200 Nos: 5 Marks • 201 to 500 Nos: 10 Marks • 501 to 1000 Nos: 15 Marks • More than 1000 Nos: 20 Marks | 20 | 10 | Self-Declaration |
| 5. Technical Presentation on the understanding of the scope of requirement, methodology for design & development | 30 Marks | 30 | 15 | Upload Presentation |
| TOTAL | | 100 | 50 | |

Cutoff for Technical Qualification – 50 Marks

Other Terms & Conditions

- The purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted rates. Bidders are bound to accept the orders accordingly.
- Dedicated/toll free telephone no. for service support: Bidder must have dedicated/toll free telephone numbers for service support. Escalation matrix for service support: - Bidder must provide Escalation matrix of telephone numbers for service support.
- Declaration certificate should be furnished for authentication of supporting documents. If any information found false then bidders bid will be rejected outrightly.
- This agreement is subject of Indian Law; Place of performance and jurisdiction will be New Delhi in this regard.