

File No. DGT-18030/2/2024-O/o DIR (TT) (FTS no. 66182)
Government of India
Ministry of Skill Development & Entrepreneurship
Directorate General of Training

7th Floor, DGT,
Kaushal Bhawan, New Moti Bagh,
New Delhi 110023
Dated 17 December 2025

Public Notice

Subject: Profile Grievance Module for Legacy CTS Trainees on SIDH-reg

All concerned stakeholders are hereby informed that the profile grievance facility for legacy Craftsmen Training Scheme (CTS) trainees (admission year 2014 onwards) has been enabled on the Skill India Digital Hub (SIDH) portal.

2. The salient points of the module are as under:

- i. The Craftsmen Training Scheme (CTS) trainees (admission year 2014 onwards) can raise their profile-related grievances on SIDH Portal at <https://dgt.skillindiadigital.gov.in/> and navigating through **Grievance** → **Raise Grievance**.
 - ii. The grievance will be processed after approval from following stages i.e. Trainee → Nodal ITI/NSTI Approver → State/RDSDE → DGT
 - iii. In cases where the trainee's mobile number or email ID is not updated on the portal, the concerned Nodal ITI may raise a grievance for updation of the same. The requested update shall be carried out after due approval by the respective State.
 - iv. The facility for regeneration of documents after approval of grievance is currently under development and is expected to be operational within 10–15 days.
 - v. For grievances not falling under the available profile grievance categories, trainees may raise a support ticket through the **“Help”** section on SIDH.
3. All States/UTs, ITIs and other concerned stakeholders are requested to disseminate this information widely among trainees and facilitate timely redressal of grievances.

(Swati Sethi)
Controller of Examinations, DGT

To,

- i) All the Directors of States/UTs (Dealing with Craftsmen Training Scheme)
- ii) All the Regional Directors, RDSDE
- iii) All the Principals, NSTIs

Copy to:

- 1. PS to the DDG, Hqrs/ East/South
- 2. Executive Director, NIMI, Chennai
- 3. Director, TC Section, DGT
- 4. Director, CD Section, DGT
- 5. Director, CFI Section, DGT
- 6. Director, CSTRAI, Kolkata
- 7. SIDH Team
- 8. M/s NSEIT

(Vidit Singh)
Deputy Director