

Cord-11014/90/2025-O/o DIR(ESTT.& COORD) (E-74846)
Government of India
Ministry of Skill Development & Entrepreneurship,
Directorate General of Training (DGT)
(Coordination Section)

Kaushal Bhawan, New Moti Bagh,
New Delhi, dated 08.09.2026

Subject: Review and early redressal of Pending Public Grievance (PG) Cases and PG Appeals – regarding.

A review of the Nodal Officer's portal has revealed that a number of Public Grievance (PG) cases are pending with the Grievance Redressal Officers (GROs).

2. On review of the status of pending Public Grievances (PGs) as on 08.09.2026, it has been observed that, out of 39 pending cases, 20 cases have exceeded the prescribed 21-day timeframe without any action having been taken (copy enclosed). In addition, PG Appeal is long pending with Sub-Appetite Authority (SAA), (copy enclosed).

3. All concerned GROs, Regional Directors of RDSDEs and concerned Divisions of DGT (HQ) are requested to review the pending PG cases and PG Appeals, as indicated in the enclosed Annexure, and take necessary action for their early and expeditious redressal.

4. The concerned officers are also requested to ensure that all pending grievances are examined and disposed of within the prescribed timeline, wherever applicable, and that appropriate, specific and reasoned replies are furnished to the concerned complainants/appellants.

5. All concerned GROs/SAs are also requested to log in to the CPGRAMS portal regularly and monitor the grievances/appeals assigned to them. It has been observed that some GROs/SAs have not been accessing the portal for extended periods, resulting in delays in the examination and disposal of grievances. They are, therefore, advised to ensure regular monitoring of the portal and take timely action on all cases.

6. The matter may be accorded priority, particularly in cases where the prescribed 21-day timeframe has already been exceeded.

Encl : As above.

(Rajesh Kumar Khatri)

Deputy Secretary to the Government of India/Nodal Officer (PG)

To

1. All Regional Directors of RDSDEs.
2. Concerned GROs/officials-RDSDE/DGT (HQ)/NSTIs/NSTIW.

Copy for information to :-

1. OSD to Director General /SS
2. DDG (SKG)/DDG(SSN)/DDG(NRA).
3. Guard File

Directorate General of Training
 Age Wise Pendency Report
 Date: 08/09/2026
 Period of Report: 01/01/2025 to 08/09/2026

Brought Forward	Grievance(s) Received	Grievance(s) Disposed	Average Disposal Time(Days)	#	#	Pending <=21 Days	Pending >21 Days	Pending 0-10 Days	Pending 11-21 Days	Pending 22-30 Days	Pending 31-45 Days	Pending 46-60 Days	Pending 61-90 Days	Pending 91-180 Days	Pending 181-365 Days	Pending from more than a year
26	1907	1894(99%)	14	Pending as of now	39	25	14	11	14	8	3	0	3	0	0	0

Pending grievances List

Registration Number	Name	Date of receipt	Pending / Total Pending Days	Pending with	Details
DOSKD/E/2026/0001406	SHAIBY JOHN	18/06/2026 / 18/06/2026	82 / 82	1. Information Technology - Cell (ITCO1)	Details
DOSKD/E/2026/0001695	Shubham Shivajirao Shivange	09/07/2026 / 09/07/2026	61 / 61	1. Information Technology - Cell (ITCO1)	Details
DOSKD/E/2026/0001704	Shubham Shivange	09/07/2026 / 09/07/2026	61 / 61	1. Information Technology - Cell (ITCO1)	Details
DOSKD/E/2026/0001723	Uday Lal das	14/08/2026 / 11/07/2026	25 / 59	1. Bihar RD (RDBH1)	Details
PMOPG/E/2026/0128857	Pooja Maitri	01/09/2026 / 14/07/2026	7 / 56	1. RDSDE NCR Delhi (RDNCR)	Details
DOSKD/E/2026/0001923	Sunilkumar Ramprasad jha	28/07/2026 / 28/07/2026	42 / 42	1. CFI (CFI01)	Details
DOSKD/E/2026/0001979	Raj Parit	03/08/2026 / 03/08/2026	36 / 36	1. Information Technology - Cell (ITCO1)	Details
DOSKD/E/2026/0002021	HARJEET GAUR	08/08/2026 / 08/08/2026	31 / 31	1. C.D.Section (CD001)	Details
DOSKD/E/2026/0002042	pruthviraj purtageri	11/08/2026 / 11/08/2026	28 / 28	1. Information Technology - Cell (ITCO1)	Details
DOSKD/E/2026/0002057	Anurag	14/08/2026 / 13/08/2026	25 / 26	1. Uttar Pradesh RDSDE (RDUP1)	Details
PMOPG/D/2026/0151469	Shri KAMBLE VIJAY	01/09/2026 / 13/08/2026	7 / 26	1. T.T.Cell (TT001)	Details

Registration Number	Name	Date of receipt	Pending / Total Pending Days	Pending with	Details
DOSKD/E/2026/0002064	Shelendra dhobi	20/08/2026 / 13/08/2026	19 / 26	1. Uttar Pradesh RDSDE (RDUP1)	Details
DOSKD/C/2026/0000067	CHANDRAPAI Chouhan	17/08/2026 / 17/08/2026	22 / 22	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002083	AKSHAY	17/08/2026 / 17/08/2026	22 / 22	1. Rajasthan RDSDE (RDRJ1)	Details
DOSKD/E/2026/0002084	viresh singh	17/08/2026 / 17/08/2026	22 / 22	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002086	viresh singh	17/08/2026 / 17/08/2026	22 / 22	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002089	Rahul Kumar	17/08/2026 / 17/08/2026	22 / 22	1. T.T.Cell (TT001)	Details
DOSKD/I/2026/0000746	रमन जाटव जी	19/08/2026 / 17/08/2026	20 / 22	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002102	Raj kumar	18/08/2026 / 18/08/2026	21 / 21	1. Uttar Pradesh RDSDE (RDUP1)	Details
DOSKD/E/2026/0002103	Damodar Behera	18/08/2026 / 18/08/2026	21 / 21	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002116	Rahul	20/08/2026 / 20/08/2026	19 / 19	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002118	Arshita yadav	20/08/2026 / 20/08/2026	19 / 19	1. Madhya Pardesh RD (RDMP1)	Details
DOSKD/E/2026/0002124	Bishes Kumar Sharma	20/08/2026 / 20/08/2026	19 / 19	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002126	Jaidav Mondal	21/08/2026 / 21/08/2026	18 / 18	1. T.T.Cell (TT001)	Details

Registration Number	Name	Date of receipt	Pending / Total Pending Days	Pending with	Details
DOSKD/E/2026/0002128	Pradeep Kumar yadav	21/08/2026 / 21/08/2026	18 / 18	1. Information Technology - Cell (ITCO1)	Details
DOSKD/E/2026/0002131	umeshchand agrahari	21/08/2026 / 21/08/2026	18 / 18	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002138	Mohit Sharma	22/08/2026 / 22/08/2026	17 / 17	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002149	Vishal kumar	23/08/2026 / 23/08/2026	16 / 16	1. T.T.Cell (TT001)	Details
PRSEC/E/2026/0064222	Narendra Singh	08/09/2026 / 26/08/2026	0 / 13	Yourself	Details
DOSKD/E/2026/0002167	Tapan Biswas	27/08/2026 / 27/08/2026	12 / 12	1. West Bengal RDSDE (RDWB1)	Details
DOSKD/E/2026/0002169	Mahesh Kumar	31/08/2026 / 28/08/2026	8 / 11	1. C.D.Section (CD001)	Details
DOSKD/E/2026/0002171	MAGHA RAM	28/08/2026 / 28/08/2026	11 / 11	1. T.T.Cell (TT001)	Details
DOPAT/E/2026/0011396	Sanalkumar M G	01/09/2026 / 29/08/2026	7 / 10	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002181	Vivek Kumar	30/08/2026 / 30/08/2026	9 / 9	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002201	deepak barma	02/09/2026 / 02/09/2026	6 / 6	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002231	NAGARAJ	04/09/2026 / 04/09/2026	4 / 4	1. C.D.Section (CD001)	Details
PMOPG/E/2026/0169668	SOMNATH DAS	04/09/2026 / 04/09/2026	4 / 4	1. T.C (TC001)	Details
DOSKD/E/2026/0002239	Aditya PARASAR	07/09/2026 / 05/09/2026	1 / 3	1. T.C (TC001)	Details

Registration Number	Name	Date of receipt	Pending / Total Pending Days	Pending with	Details
DOSKD/I/2026/0000769	ayan	07/09/2026 / 07/09/2026	1 / 1	1. T.T.Cell (TT001)	Details
DOSKD/E/2026/0002256	Ranjit Kumar Upadhyay	08/09/2026 / 08/09/2026	0 / 0	1. CFI (CFI01)	Details

Directorate General of Training </br>ASAA Age Wise Report </h3></br>Period of Report: 01/01/2026 to 08/09/2026
Date: 08/09/2026

ASAA Name	Brought Forward	Received	Closed(At ASAA Level)	Pending	Pending Upto 30 Days	Pending Between 31 to 60 Days	Pending More Than 60 Days
C.D.Section	0	2	0	2	2	0	0
T.C	0	1	1	0	0	0	0
T.T.Cell	0	3	0	3	3	0	0
Uttar Pradesh RDSDE	0	1	0	1	1	0	0
Total	0	7	1	6	6	0	0

Sub-Appellate Authority Desk

Appeal Number	Grievance Number	Complainant Name	Complainant State	Complainant District	Appeal Date
DOSKD/E/A/25/0000063	DOSKD/E/2025/0000024	Anil Jain	Uttar Pradesh	Kanpur Nagar	07/06/2025
DOSKD/E/A/26/0000114	DOSKD/E/2026/0001672	AKSHAY	Chandigarh	Chandigarh	11/08/2026
DOSKD/E/A/26/0000122	MOLBR/E/2026/0141843	Senthil Kumar	Tamil nadu	Tiruppur	14/08/2026
DOSKD/E/A/26/0000135	DOSKD/E/2026/0001881	JAI GOVIND CHAUHAN	Uttar Pradesh	Ghazipur	24/08/2026
DOSKD/E/A/26/0000138	DOSKD/E/2026/0002096	Siraj Mandhra	Gujarat	Kachchh	26/08/2026
DOSKD/E/A/26/0000139	DOSKD/E/2026/0002010	SURMA JANGID	Rajasthan	Nagaur	26/08/2026

