

DGT-23/2022-ITcell
Ministry of Skill Development & Entrepreneurship
Directorate General of Training
IT Cell

Dated: 07 September, 2026

OFFICE ORDER

Subject: Rollout of new Unified Endpoint Management (UEM) and Endpoint Detection and Response (EDR) solution on computer systems at DGT Headquarters – reg.

It is informed that the existing Quest KACE UEM and SentinelOne EDR solutions installed on the PC Systems have been discontinued and new HCL Bigfix UEM and Kaspersky EDR solutions have been selected for implementation across Ministries/Departments. The requisite prerequisites for deployment, including opening of required ports and access to the EDR/UEM consoles, have been completed. The SOP for uninstallation of the existing EDR/UEM and installation of the new EDR/UEM has also been tested successfully.

2. In accordance with the above and as advised by NIC, the existing EDR/UEM solution installed on the computer systems at DGT Headquarters is required to be uninstalled and the latest HCL Bigfix UEM and Kaspersky EDR solution is to be installed.
3. The aforesaid activity will be carried out by IT Cell, as per the SOP and instructions provided by NIC.
4. All officers/officials/staff posted at DGT Headquarters are requested to kindly cooperate with the IT support team in carrying out the said activity. The concerned officers/officials/staff may kindly:
 - make their computer systems available to the IT Consultants as and when required;
 - allow the necessary installation/uninstallation activities to be carried out on their systems; and
 - follow any instructions given by the IT Consultants/IT Cell in connection with the rollout.
5. The activity may require a brief interruption/restart of the computer system during the installation/uninstallation process. Officers/officials are, therefore, requested to kindly plan their work accordingly and extend necessary cooperation for timely completion of the rollout.
6. In case of any technical issue or difficulty during the process, the same may be brought to the notice of the IT Cell for necessary assistance.

This issues with the approval of DDG (IT), DGT.

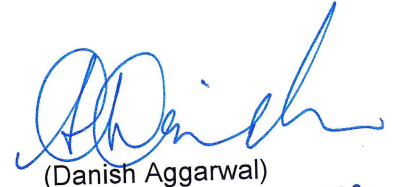

(Swati Sethi)
Director (IT)

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To:
All Officers/Officials/staff posted at DGT Headquarters — for information and necessary cooperation.

Copy to:

1. Sr. PPS to DG, DGT — for kind information.
2. PS to DDG (SKG) and DDG (SSN)
3. All concerned IT Consultants — for information and necessary action.



(Danish Aggarwal)

Dy. Director (IT)

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