

## GOVERNMENT OF INDIA MINISTRY OF SKILL DEVELOPMENT & ENTREPRENEURSHIP DIRECTORATE GENERAL OF TRAINING

#### **COMPETENCY BASED CURRICULUM**

# COMPUTER OPERATOR AND PROGRAMMING ASSISTANT

(FOR VISUALLY IMPAIRED)
(Duration: One Year)

### CRAFTSMEN TRAINING SCHEME (CTS) NSQF LEVEL- 3



**SECTOR -IT & ITES** 



## COMPUTER OPERATOR AND PROGRAMMING ASSISTANT

(FOR VISUALLY IMPAIRED)

(Non-Engineering Trade)

(Revised in 2019)

Version: 1.2

#### **CRAFTSMEN TRAINING SCHEME (CTS)**

**NSQF LEVEL - 3** 

**Developed By** 

Ministry of Skill Development and Entrepreneurship

**Directorate General of Training** 

#### **CENTRAL STAFF TRAINING AND RESEARCH INSTITUTE**

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#### **CONTENTS**

S No.	Topics	Page No.
1.	Course Information	1
2.	Training System	2
3.	Job Role	6
4.	General Information	7
5.	Learning Outcome	9
6.	Assessment Criteria	10
7.	Trade Syllabus	13
	Annexure I(List of Trade Tools & Equipment)	28
	Annexure II (List of Trade experts)	33



During the one-year duration of Computer Operator and Programming Assistant (For Visually Impaired) trade a candidate is trained on professional skill, professional knowledge and Employability skill related to job role. In addition to this a candidate is entrusted to undertake project work and extracurricular activities to build up confidence. The broad components covered under Professional skill subject are as below: -

The trainee learns about safety and environment, use of fire extinguishers. They learn about trade tools, identifies computer peripherals, internal components, basic 7DOS commands, Windows and Linux interface and its related software installation process. Trainees will work with MS Office package to create word document, practice with excel sheet and get idea to create a good power point presentation, maintain database with MS Access. They will set up and configure a network system of an organization. They will use internet to search information using browser along with official/social communication process. Trainees will create basic static webpage using HTML. At the end of this year trainees can go on industrial visit or projects specified in the syllabus.

The trainee learns scripting language i.e. JavaScript and will develop dynamic webpage and hosting technique in a registered domain. They will use VBA to create & edit various types of macros in MS Excel and to develop user form using VBA. They can maintain accounts of an organization using accounting software Tally. Trainees will learn E-commerce system and will be able to browse, select and transact using different E-commerce websites. They will identify different type of cybercrimes now days and will be able to secure information from Internet by using cyber security concept. At the end of the year trainees can go on industrial visit or projects specified in the syllabus.



#### 2.1 GENERAL

The Directorate General of Training (DGT) under Ministry of Skill Development & Entrepreneurship offers a range of vocational training courses catering to the need of different sectors of economy/ Labour market. The vocational training programmes are delivered under the aegis of Directorate General of Training (DGT). Craftsman Training Scheme (CTS) with variants and Apprenticeship Training Scheme (ATS) are two pioneer schemes of DGT for strengthening vocational training.

Computer Operator and Programming Assistant (For Visually Impaired) trade under CTS is delivered nationwide through network of ITIs. The course is of one-year duration. It mainly consists of Domain area and Core area. The Domain area (Trade Theory & Practical) imparts professional skills and knowledge, while Core area (Employability Skills) imparts requisite core skill, knowledge and life skills. After passing out the training program, the trainee is awarded National Trade Certificate (NTC) by NCVT which is recognized worldwide.

#### Trainees need to demonstrate broadly that they are able to:

- Read & interpret technical parameters/documentation, identify necessary materials and tools.
- Perform task with due consideration to safety rules, accident prevention regulations and environmental protection stipulations;
- Apply professional knowledge& employability skills while performing the job.

#### 2.2 PROGRESSION PATHWAYS

- Can join industry as Craftsman and will progress further as Senior Craftsman, Supervisor and can rise up to the level of Manager.
- Can become Entrepreneur in the related field.
- Can join Apprenticeship programme in different types of industries leading to National Apprenticeship certificate (NAC).
- Can join Crafts Instructor Training Scheme (CITS) in the trade for becoming instructor in
- Can join advanced Diploma (Vocational) courses under DGT as applicable.



#### 2.3 COURSE STRUCTURE

Table below depicts the distribution of training hours across various course elements during a period of one year: -

S No.	Course Element	Notional Training Hours
1	Professional Skill (Trade Practical)	1200
2	Professional Knowledge (Trade Theory)	240
3	Employability Skills	160
	Total	1600

#### 2.4 ASSESSMENT & CERTIFICATION

The trainee will be tested for his skill, knowledge and attitude during the period of course through formative assessment and at the end of the training programme through summative assessment as notified by the DGT from time to time.

- a) The **Continuous Assessment** (Internal) during the period of training will be done by **Formative Assessment Method** by testing for assessment criteria listed against learning outcomes. The training institute has to maintain an individual trainee portfolio as detailed in assessment guideline. The marks of internal assessment will be as per the formative assessment template provided on <a href="https://www.bharatskills.gov.in">www.bharatskills.gov.in</a>.
- b) The final assessment will be in the form of summative assessment method. The All India Trade Test for awarding NTC will be conducted by **Controller of examinations**, **DGT** as per the guidelines. The pattern and marking structure is being notified by DGT from time to time. **The learning outcome and assessment criteria will be the basis for setting question papers for final assessment. The examiner during final examination will also check the individual trainee's profile as detailed in assessment guideline before giving marks for practical examination.**

#### 2.4.1 PASS REGULATION

For the purposes of determining the overall result, weightage of 100% is applied for six months and one year duration courses and 50% weightage is applied to each examination for two years courses. The minimum pass percent for Trade Practical and Formative assessment is 60% & for all other subjects is 33%. There will be no Grace marks.



#### 2.4.2 ASSESSMENT GUIDELINE

Appropriate arrangements should be made to ensure that there will be no artificial barriers to assessment. The nature of special needs should be taken into account while undertaking assessment. Due consideration should be given while assessing for teamwork, avoidance/reduction of scrap/wastage and disposal of scrap/wastage as per procedure, behavioral attitude, sensitivity to environment and regularity in training. The sensitivity towards OSHE and self-learning attitude are to be considered while assessing competency.

Assessment will be evidence based, comprising the following:

- Job carried out in labs/workshop
- Record book/ daily diary
- Answer sheet of assessment
- Viva-voce
- Progress chart
- Attendance and punctuality
- Assignment
- Project work

Evidences and records of internal (Formative) assessments are to be preserved until forthcoming examination for audit and verification by examination body. The following marking pattern to be adopted while assessing:



Performance Level	Evidence	
(a) Weightage in the range of 60 -75% to be allotted	d during assessment	
For performance in this grade, the candidate should produce work which demonstrates attainment of an acceptable standard of craftsmanship with occasional guidance, and due regard for safety procedures and practices.	<ul> <li>Demonstration of good skills and accuracy in the field of work/ assignments.</li> <li>A fairly good level of neatness and consistency to accomplish job activities.</li> <li>Occasional support in completing the task/ job.</li> </ul>	
(b) Weightage in the range of 75%-90% to be allot	ted during assessment	
For this grade, a candidate should produce work which demonstrates attainment of a reasonable standard of craftsmanship, with little guidance, and regard for safety procedures and practices.	<ul> <li>Good skill levels and accuracy in the field of work/ assignments.</li> <li>A good level of neatness and consistency to accomplish job activities.</li> <li>Little support in completing the task/job.</li> </ul>	
(c) Weightage in the range of above 90% to be allo	otted during assessment	
For performance in this grade, the candidate, with minimal or no support in organization and execution and with due regard for safety procedures and practices, has produced work which demonstrates attainment of a high standard of craftsmanship.	<ul> <li>High skill levels and accuracy in the field of work/ assignments.</li> <li>A high level of neatness and consistency to accomplish job activities.</li> <li>Minimal or no support in completing the task/ job.</li> </ul>	



Computer Operator; operates computer and peripheral equipment to process business, scientific, engineering, or other data, according to operating instructions. Enters commands, using keyboard of computer terminal, and presses buttons and flips switches on computer and peripheral equipment, such as tape drive, printer, data communications equipment, and plotter, to integrate and operate equipment, following operating instructions and schedule. Loads peripheral equipment with selected materials, such as tapes and printer paper for operating runs, or oversees loading of peripheral equipment by Peripheral Equipment Operators. Enters commands to clear computer system and start operation, using keyboard of computer terminal. Observes peripheral equipment and error messages displayed on monitor of terminal to detect faulty output or machine stoppage. Enters commands to correct error or stoppage and resume operations. Notifies supervisor of errors or equipment stoppage. Clears equipment at end of operating run and reviews schedule to determine next assignment. Records problems which occurred, such as down time, and actions taken. May answer telephone calls to assist computer users encountering problem. May assist workers in classifying, cataloguing, and maintaining tapes.

**Programming Assistant;** installs, maintains and updates computer programs by making minor changes and adjustments to them under the guidance of computing professionals. Maintains and updates documents of computer programs and installations. Applies knowledge of principles and practices in the area of programming and computing in order to identify and solve problems arising in the course of their work. They may receive guidance from managers or professionals. May supervise other workers also.

#### Reference NCO-2015: -

- i) 4131.0600 Computer Operator
- ii) 3514.0300 Programming Assistant





	COMPUTER OPERATOR & PROGRAMMING ASSISTANT(FOR VISUALLY		
Name of the Trade	IMPAIRED)		
Trade Code	DGT/1105		
NCO – 2015	4131.0600, 3514.0300		
NSQF Level	Level-3		
Duration of Craftsmen Training	One Year (1600 Hours)		
Entry Qualification	Passed 10 <sup>th</sup> class examination(Candidate should be Visually impaired)		
Minimum Age	14 years as on first day of academic session.		
Eligibility for PwD	Visually impaired		
Unit Strength (No. of Student)	12 (There is no separate provision of supernumerary seats)		
Space Norms	35 Sq. m		
Power Norms	3.45 KW		
Instructors Qualification	n for		
(i) Computer Operator and Programming	B.Voc/Degree in Computer Science / IT from AICTE/UGC Recognized University with one year experience in the relevant field.  OR		
Assistant(For Visually Impaired)  Post Graduate in Computer Science /Computer Application NIELIT B Level with one year experience in the relevant field.  OR			
Trade	PGDCA from recognized University or NIELIT A Level with two years experience in the relevant field.		
	OR Diploma (Minimum 2 years) in Computer Science / IT from recognized Board/ Institute or relevant Advanced Diploma (Vocational) from DGT with two year experience in the relevant field. OR		
	NTC/NAC passed in the trade of Computer Operator and Programming Assistant with three-year post qualification experience in the relevant field.  Essential Qualification: Relevant National Craft Instructor Certificate (NCIC) in any of the		
	variants under DGT.  NOTE:- Out of two Instructors required for the unit of 2(1+1), one must have Degree/Diploma and other must have NTC/NAC qualifications. However both of them must possess NCIC in any of its		



	variants. For differently abled Students it is Preferable that the Instructor should know the sign language.			
		OR		
(**) = 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		he sign language within		
(ii) Employability Skil			iscipline with Two years'	
	·	t term for Course in i	Employability Skills from	
	DGT institutes.			
	(Must have studied Er at 12th / Diploma leve	•	kills and Basic Computer	
		OR		
	Existing Social Studies	Existing Social Studies Instructors in ITIs with short term ToT Course in		
	Employability Skills from DGT institutes.			
(iii) Minimum Age for Instructor	21 Years			
List of Tools 8 Equipment	As per Annexure-I			
Distribution of training	g on Hourly basis: (Indica	ative only)		
Total hrs. /week	Trade Practical	Trade Theory	Employability Skills	
40 Hours	30 Hours	6 Hours	4 Hours	



Learning outcomes are reflection of total competencies of a trainee and assessment will be carried out as per assessment criteria.

#### 5.1 LEARNING OUTCOMES (TRADE SPECIFIC)

- 1. Install and setup operating system and related software in a computer following safety precautions.
- 2. Create, format and edit document using word processing application software.
- 3. Create, format, edit and develop a workbook by using spreadsheet application software.
- 4. Create and customize slides for presentation.
- 5. Create and manage database file using MS Access.
- 6. Install, setup/configure, troubleshoot and secure computer network including Internet.
- 7. Develop static web pages using HTML.
- 8. Develop web pages using Java Script.
- 9. Develop simple spread sheets by embedding VBA.
- 10. Maintain accounts using accounting software.
- 11. Browse, select and transact using E commerce websites.
- 12. Secure information from Internet by using cyber security concept.

#### Note: -

- It will be the responsibility of Training Centre to impart training in addition to curriculum like Orientation, Mobility, Activities of Daily Living, total communication, use of assistive devices, adaptations for barrier free environment like staircase, lift sign board, ramp, instruments, psychology, sociology of behaviour and technology.
- Visually Impaired and other such Disabilities requiring support should be provided Writer (one standard below Trade Entry Level) during examination and given 30 Minutes more than the prescribed time. Please update trainer knowledge for advance techniques and treatment. All material should be in proper quality and quantity. For practical, chart with process must be required.





	LEARNING OUTCOMES	ASSESSMENT CRITERIA
1.	Install and setup	Assemble computer and configure the CMOS setup.
	operating system and	Install and configure Windows OS and application software.
	related software in a	Install the printer and other peripheral devices.
	computer following	Burn CD/DVD.
	safety precautions.	Troubleshoot the PC.
		Execute DOS and LINUX commands.
		Customize Windows and LINUX OS.
	0 1 1 11	
2.	Create, format and edit	Identify word tools in the Ribbon.
	document using word	Create a resume using various tools.
	processing application	Design and print Magazine covers using various tools.
	software.	Demonstrate the use of shortcut keys, autocorrect and macros.
		Perform Mail merge in MS Word.
		Execute typing practice using open source typing tutor tools.
3.	Crasta format adit	Create tables and shorts and print using various functions and
5.	Create, format, edit	Create tables and charts and print using various functions and
	and develop a	formulas applying conditional formatting.
	workbook by using	Create a table and Perform Sorting; filtering, Subtotal, validation and
	spreadsheet	goal seek on a table.
	application software.	Prepare a pivot table and chart on any existing table.
4.	Create and customize	Edit images with Open Office Applications.
	slides for presentation.	Create Slides and run slideshows.
		Format objects, add Audio and Video.
		Use Open Office for creating presentations.
5.	Create and manage	Create simple application on Relational Database in MS Access using
	database file by using	data validation, filters, sorting, forms, query, report and macro.
	MS Access.	Import, Export, Link, Backup and Retrieve database in MS Access.
6.	Install,	Identify different cables and connectors used in networking.
J.	setup/configure,	Assign Computer Name and workgroup to a computer.
	troubleshoot and	Prepare UTP cross cable & connect computers.
	secure computer	Share a printer with Network.
	network including	·
	network including	Share Internet using Windows Tools.



	Internet.	Check Network connectivity.			
		Configure HUB & Switch.			
		Configure DHCP and firewall.			
		Setup Video conferencing.			
		Secure Network with various tools.			
		Practice Web Browsing, create email ID and send, receive mails.			
		Perform text chat and video chat using social networking sites.			
		Configure Outlook Express.			
		Use Skype and Google+ or any other video conferencing site.			
7.	Develop static web	Create simple static Web Pages using HTML tags.			
	pages using HTML.	Create simple static Web Pages using internal styles (CSS) and			
		external styles.			
		Design static web pages using Kompozer.			
8.	Develop web pages	Design a dynamic Web Page in JavaScript using various operators.			
	using Java Script.	Design a dynamic Web Page in JavaScript using various control			
		statements and looping structures.			
		Design a dynamic Web Page in JavaScript using strings and functions.			
		Design a dynamic Web Page in JavaScript using Arrays and objects.			
		Design a dynamic Web Page in JavaScript using Web Forms and			
		images.			
9.	Develop simple spread	Create various types of macros in MS Excel.			
	sheets by embedding	Develop and execute a program in VBA using various operators and			
	VBA.	data types.			
		Develop and execute a program in VBA using control statements and			
		looping structures.			
		Develop and execute a program in VBA using strings and functions.			
		Develop and execute a program in VBA using Arrays.			
		Design a VBA User Form and develop program using various control			
		buttons and boxes.			
10.	Maintain accounts	Create a company in Tally.			
	using accounting	Create opening ledgers using an existing Balance Sheet.			
	software.	Post voucher in tally in different modes.			
		Perform Cost Centre & Cost Category.			



Manufacture and transfer materials in Tally.						
				Show P/L A/c, Balance Sheet and other reports.		
				Apply Budget.		
				Post VAT & Service Tax related entry in Tally.		
11.	Browse,	select	and	Place order for products from E-commerce websites for purchase.		
	transact	using	E-	Upload a product in E-Commerce site for sale.		
commerce websites.			es.	Identify security issues in E- commerce and payment operations.		
12.	Secure	inform	ation	Provide firewall security for Internet connection and Network		
	from Internet by using		using	System.		
cyber security concept.		cept.	Make backup copies of important file, data and information.			
				Secure your Wi-Fi networks using wireless security features.		



#### **SYLLABUS FOR COMPUTER OPERATOR & PROGRAMMING ASSISTANT TRADE** (FOR VISUALLY IMPAIRED) **DURATION – ONE YEAR Professional Skills** Reference Learning **Professional Knowledge** Duration (Trade Practical) Outcome (Trade Theory) With Indicative Hours Professional Install and setup Safe working practices Safe working practices Skill 180Hrs; operating system 1. Visit COPA Lab. of the Scope of the COPA trade. and related institutes and locate the Safety rules and safety Professional software in electrical connections with signs. Knowledge computer following computer system setup. (6 Types and working of fire 36Hrs safety precautions. hrs) extinguishers. 2. Identifying safety symbols **Communication skills Daily** and hazard identification. (4 living activities hrs) **Keyboard Familiarity** 3. Practice safe methods of fire Introduction To special fighting in case of electrical and It's Usage keys fire. (4 hrs) Introduction to usage of 4. Use of fire extinguishers. (4) numeric Kevs hrs) Introduction to Computer **Computer components** components 5. Identify computer Introduction to peripherals and internal computer system. of components Concepts of Hardware disassembled desktop and Software. computer. (6 hrs) Function of motherboard 6. Assemble components of components and various desktop computer. (6 hrs) processors. 7. Keyboard Practices. (10 hrs) Various Input/ Output 8. Keyboard Practices typing devices in use and their Technique (20 hrs) features. (12 hrs.)

Windows

on

and

Operating

Windows

navigating

Introduction

**Operating System** 

Introduction

operating System

Windows

to

Using

System

9. Practice

interface



windows. (8 hrs)  10. Practice on managing files and folders using removable drives. (6 hrs)  11. Customize the desktop settings and manage user accounts. (6hrs)  12. View system properties and control panel details. (2hrs)  13. Work with keyboard shortcut commands. (6hrs)  14. Print and scan document using different commands. (2hrs)	<ul> <li>Main features of Windows OS</li> <li>Concept of various shortcut commands. (06 hrs.)</li> </ul>
Installation  15. Install necessary application software for Windows i.e. Office Package, PDF Reader, Media Player etc. (10hrs)  16. Configure Bluetooth and wifi settings. (6hrs)  17. Install Drivers for printer, scanner, webcam and DVD etc. (10hrs)  18. Burn data, video and audio files on CD/DVD using application software. (4hrs)	<ul> <li>Computer basics and Software Installation</li> <li>Introduction to the booting process.</li> <li>Introduction to various types of memories and their features.</li> <li>Basic Hardware and software issues and their solutions.</li> <li>Usage of Application software and Antivirus. (06 hrs.)</li> </ul>
DOS Command Line Interface & Linux Operating Systems  19. Manage files and folders Use basic DOS commands for directory listing. (10 hrs)  20. Using DOS commands. (6 hrs)  21. Install Linux operating system. (6 hrs)  22. Install necessary application	Introduction to DOS Command Line Interface & Linux Operating Systems  Introduction to basic DOS Internal and External Commands.  Introduction to Open Source Software.  Introduction to Linux Operating System



Professional	Create, format and	software for Linux. Office Package, PDF Reader, Media Player etc. (6 hrs)  23. Use Basic Linux commands for directory listing, file and folder management, password etc. (10 hrs)  24. Use the Linux graphical user interface for file and folder management, exploring the system etc. (10 hrs)  25. Customize desktop settings and manage user accounts in Linux. (6 hrs)  26. View system properties and manage system setting in Linux. (6 hrs)  Using Word Processing	features, structure, files and processes.  Basic Linux commands.(12 hrs.)  Word Processing Software
Skill 60Hrs;  Professional Knowledge 12Hrs	edit document using word processing application software.	Software  27. Open MS Word and familiarise with basic word components. (2hrs)  28. Practice creating, saving and renaming of word documents. (2hrs)  29. Edit document using basic formatting tools. (7hrs)  30. Practice Inserting and formatting tables and other objects. (7hrs)  31. Work with Page layout settings and printing documents. (5hrs)	<ul> <li>Introduction to the various applications in MS office.</li> <li>Introduction to Word features, Office button, toolbars.</li> <li>Creating, saving and formatting and printing documents using Word.</li> <li>Working with objects, macro, mail merge, templates and other tools in Word. (12 hrs.)</li> </ul>
		32. Use templates, autocorrect tools, and record and execute a macro. (5hrs)  33. Use Mail merge tool. Use conditional Mail Merge,	



Professional Skill 60Hrs; Professional Knowledge 12Hrs	Create, format, edit and develop a workbook by using spreadsheet application software.	External Data Source. Practice Letters, Label & Envelop printing using Mail Merge (07hrs).  34. Use Table of Context, Indexing, Hyperlink, Bookmark, Comment, equation, symbols, citation, cross-reference, footnote, translate, synonyms, thesaurus, spell check & grammar, compare etc. (5hrs)  35. Practice Typing using open source typing tutor. (13hrs)  36. Practice of using shortcut keys and use Open Office as word processor. (7hrs)  Using Spread Sheet Application  37. Open MS Excel and familiarise with basic application components. (2hrs)  38. Practice creating, saving and formatting excel spread	Spread Sheet Application  Introduction to Excel features and Data Types.  Cell referencing and linking Sheets.  Introduction to various functions in all
Skill 60Hrs; Professional Knowledge	and develop a workbook by using spreadsheet application	37. Open MS Excel and familiarise with basic application components. (2hrs) 38. Practice creating, saving and	<ul> <li>Introduction to Excel features and Data Types.</li> <li>Cell referencing and linking Sheets.</li> <li>Introduction to various</li> </ul>



		42. Create and format various	
		static and dynamic charts.	
		(8hrs)	
		43. Practice Importing &	
		exporting excel data. (4 hrs)	
		44. Perform data analysis using	
		"what if" tools and Pivot	
		Table and record and	
		execute a macro. (8hrs)	
		45. Modify Excel page setup and	
		printing and use open office	
		as Spreadsheet application.	
		(2hrs)	
		46. Execute simple projects	
		using Excel & Word. (10 hrs)	
Professional	Create and	Image editing and creating	Image editing, Presentations
Skill 60Hrs;	customize slides for	Presentations	• Introduction to Open
	presentation.	47. Use Windows Paint or image	Office.
Professional		editing software like Open	• Introduction to the
Knowledge		Office Draw, GIMP,	properties and editing of
12Hrs		IrfanView or a similar tool.	images.
		(8hrs)	Introduction to different
		48. Open power point	formats of images and
		presentation and familiarise	their uses.
		with basic application	Introduction to Power
		components. (6 hrs)	Point and its advantages.
		49. Create Slide shows, Insert	<ul> <li>Creating Slide Shows.</li> </ul>
		picture and theme. (6 hrs)	• Fine tuning the
		50. Add new slide, format text,	presentation and good
		link with word and excel	presentation technique.
		documents. (6hrs)	(12 hrs.)
		51. Practice animating slide	(12 1113.)
		transitions and objects.	
		(6hrs)	
		52. Create slide shows by	
		inserting audio & video and	
		synchronise with	
		presentation. (8hrs)	



Duefossisus	Create and many	<ul><li>53. Modify slide page setup and print the slides. (5hrs)</li><li>54. Create a simple presentation project using open office. (15hrs)</li></ul>	Detelhana
Professional	Create and manage	Database Management with	Database Management
Skill 60Hrs;	database file by	MS Access 55. Create database and design	<ul><li>Systems</li><li>Concepts of Data and</li></ul>
Professional	using MS Access.	a simple table in Access. (6	Databases.
Knowledge		hrs)	Overview of popular
12Hrs		56. Practice enforcing integrity	databases, RDBMS,
		constraints and modify	OODB and NOSQL.
		properties of tables and fields. (6 hrs)	<ul> <li>Rules for designing good tables. Integrity rules</li> </ul>
		57. Create relationships and join	and constraints in a
		tables. (6 hrs)	table.
		58. Create and format Forms. (6	Relationships in tables.
		hrs)	Introduction to various
		59. Create simple queries with	types of Queries and
		various criteria and	their uses.
		calculations. (12 hrs)	• Designing Access
		60. Create Simple update, append, make table, delete	Reports and Forms.
		and crosstab queries. (9 hrs)	Introduction to macros,
		61. Modify form design with	designer objects
		controls, macros and events.	controls, their properties and behavior. (12 hrs.)
		(6 hrs)	and behavior. (12 ms.)
		62. Import and export data to	
		and from Access and create	
		and format various types of	
		reports. (6 hrs)	
		63. Compress and Encrypt	
Professional	Install, setup/	databases. (3 hrs)  Configuring and using Network	Networking Concepts
Skill 90Hrs;	configure,	64. View Network connections.	• Introduction to
	troubleshoot and	(3 hrs)	Computer Networks,
Professional	secure computer	65. Connect a computer to a	Necessity and
Knowledge	network including	network and share Devices	Advantages.



18Hrs Internet.	I.e. Printers, files, folders and drives. (6 hrs)  66. Work with various Network devices, connectors and cables. (6 hrs)  67. Practice IP Addressing and Subnet masking for IPV4/ IPV6 and pinging to test networks. (6 hrs)  68. Configure Hub and Switch. (6 hrs)  69. Set up and configure wired and wireless LAN in a Computer Lab within at least three computers. Use patch panel & I/O Box for wired LAN and installing & configuring Internet connection in a single PC and in a LAN. (12 hrs)  70. Set up a proxy server/ DHCP Server with firewall. (9 hrs)  71. Set up video conferencing using open source software. (6 hrs)  72. Use various tools (by open source /free) for network troubleshooting, maintenance and security for both Wired and Wireless	Peer networking concepts.  Concept of Proxy Server and proxy firewall server.  Concept of DHCP Server.  Network topologies. Introduction to LAN, WAN and MAN.  Network components, viz. Modem, Hub, Switch, Router, Bridge,
	(6 hrs)	Internet Concents
	Using Internet  73. Browse the Internet for information (use at least 3 popular browsers). (3 hrs)  74. Create and use e-mail for communication with attachment, priority setting,	<ul> <li>Internet Concepts</li> <li>Introduction to www,         Concept of Internet,         Web Browsers, internet         servers and search         engines.</li> <li>Concepts of Domain</li> </ul>



		and address book. (3 hrs)	Naming Systems and E
		75. Communicate with text,	mail communication.
		video chatting and social	• Introduction to video
		networking sites. (6 hrs)	chatting tools and Social
		76. Use online dictionary,	Networking concepts.
		translation software, storage	(06 hrs.)
		space, share files with e-mail	
		links, download manager,	
		download & upload YouTube	
		files, goggle map & earth	
		etc. Update windows &	
		other software. (6 hrs)	
		77. Configure Outlook, mail	
		service in mobile phones.	
		Use tools like Skype,	
		Google+ etc. (6 hrs) 78. Browser setting for	
		78. Browser setting for Bookmark, cookies,	
		favourites and pop ups,	
		default website, trusted site,	
		restricted site, content,	
		history and advanced setup.	
		(6 hrs)	
Professional	Develop static web	Designing Static Web Pages	Web Design Concepts
Skill 90Hrs;	pages using HTML.	79. Practice with basic HTML	Concepts of Static and
		elements (e.g. head, title,	Dynamic Web pages.
Professional		body), tag and attributes. (3	• Introduction to HTML
Knowledge		hrs)	and various tags in HTML.
18Hrs		80. Design simple web page with	Concepts of different
		text, paragraph and line	controls used in Web
		break using HTML tags. (5	Pages.
		hrs)	Concepts of CSS and
		81. Format text, change background colour and	applying CSS to HTML.
		insert pictures in web page.	Introduction to open
		(6 hrs)	source CMS viz, Joomla,
		82. Design simple web page with	Word press etc. and Web authoring tools viz.
		tables and lists. (6 hrs)	
			Kompozer, Front Page



			83. Use marquees, hyperlinks	etc.
			and mail to link in designing	<ul> <li>Concept of good web</li> </ul>
			web pages. (6 hrs)	page designing
			84. Create frames, add style and	techniques. (18 hrs.)
			design layout. (10 hrs)	teeiiiiques. (10 iiis.)
			85. Insert text box, check box	
			and combo box in web page.	
			(6 hrs)	
			86. Design web page using	
			password field, submit	
			button, reset button and	
			radio button etc. (6 hrs)	
			87. Design a web page adding	
			flash file, audio and video	
			files. (10 hrs)	
			88. Design web page with forms	
			and form controls using	
			HTML tags. (8 hrs)	
			89. Create web page using	
			Cascading Style Sheet (CSS).	
			(12 hrs)	
			90. Use WYSIWYG (Kompozer)	
			web design tools to design	
			_	
			and edit web pages with	
Duefessional	Davidos	مام	various styles. (12 hrs)	Introduction to InvoCovint
Professional	·	eb	JavaScript& creating Web page	Introduction to JavaScript
Skill 150Hrs;		ing		• Introduction to
Des ferreis est	JavaScript.		of JavaScript. (12hrs)	Programming and
Professional			92. Embed JavaScript in HTML to	Scripting Languages.
Knowledge			display information in web	• Introduction to
30 Hrs			pages, documentation and	JavaScript and its
			formatting of HTML source	application for the web.
			code. (18hrs)	<ul> <li>Introduction to Web</li> </ul>
			93. Use JavaScript Variables,	Servers and their
			Data types, Constants and	features.
			Operators. (12hrs)	<ul> <li>JavaScript Basics – Data</li> </ul>
			94. Use Control statements and	types, Variables,
			Loops in JavaScript. (18hrs)	Constants and



		<ul> <li>95. Practice with switch case, loop controls and Errors in JavaScript. (12hrs)</li> <li>96. Practice with Arrays in JavaScript page. (18hrs)</li> <li>97. Practice with functions in JavaScript web page. (12hrs)</li> <li>98. Practice with String, Math and Date functions in JavaScript. (18hrs)</li> <li>99. Use online tool or open source software to develop and edit web pages containing Titles, different font sizes and colours, frames, lists, tables, images, image map, controls, CSS, forms, hyperlinks etc., use web template to create a web page of various styles. (12hrs)</li> <li>100. Develop a simple web project using HTML, JavaScript and host it in IIS and a registered domain. (18hrs)</li> </ul>	2 4.00.
Professional Skill 240Hrs;	Develop simple spread sheets by embedding VBA.	Programming with VBA  101. Practice with basic functions of VBA Editor.	Introduction to VBA, Features and Applications.
Professional Knowledge 48 Hrs		(3hrs)  102. Use form controls like buttons, Check boxes, Labels, Combo Box, Group Box, List Box, Option Button, Scroll Bar and Spin button. (12 hrs)	<ul> <li>Introduction to VBA features and applications.</li> <li>Properties, events and methods associated with the Button, Check Box, Label, Combo Box,</li> </ul>



- 103. Modify object properties in VBA program. (6 hrs)
- 104. Write simple programs involving Data types, Variables, Operators and Constants. (18hrs)
- 105. Create Message boxes and Input boxes in VBA. (6 hrs)
- 106. Work with conditional statements like if, Else-if, and Select. (12 hrs)
- 107. Practice with Loop, Loop
  Control and Case
  statements in VBA. (15hrs)
- 108. Create and Manipulate Arrays in VBA. (12 hrs)
- 109. Practice with string variables in VBA programming. (12hrs)
- 110. Write programs involving Mathematical, Conversion, Date and String Functions in VBA. (18hrs)
- 111. Create Functions,Procedures, PassingParameters and UsingReturned Data. (12 hrs)
- 112. Practice with built in functions in VBA programs.(12hrs)
- 113. Create and edit macros. (12hrs)
- 114. Write code to work with Excel in VBA forms. (12 hrs)
- 115. Practice with methods and events in VBA Programming. (24 hrs)

- Group Box, Option Button, List Box, Scroll Bar and Spin button controls.
- VBA Data types, Variables and Constants.
- Operators in VBA and operator precedence.
- Mathematical Expressions in VBA.
- Introduction to Arrays in VBA.
- Introduction to Strings in VBA.
- Conditional processing in VBA, using the IF, Else-if, Select Case Statements.
- Introduction to Loops in VBA.
- VBA message boxes and input boxes.
- Introduction to Creating functions and Procedures in VBA.
- Using the built-in functions.
- Introduction to Object
   Oriented Programming
   Concepts. Concepts of
   Classes, Objects,
   Properties and Methods.
- The user forms and control in Excel VBA.
- Introduction to Debugging Techniques. (48 hrs.)



		<ul> <li>116. Debug, Step through code, Breakpoints, find and fix errors while debugging. (18 hrs)</li> <li>117. Develop a simple project involving MS excel and VBA. (36 hrs)</li> </ul>	
Professional	Maintain accounts	Using Accounting Software	Using Accounting Software
Skill 120Hrs;	using accounting software.	118. Practice Basic accounting with tally interface. (12	<ul> <li>Basics of Accounting,</li> <li>Golden Rules of</li> </ul>
Professional		hrs)	Accounting, Voucher
Knowledge 24Hrs		119. Create Company, Account and Voucher entry in Tally.	Entry, Ledger Posting, Final Accounts
		(12 hrs)  120. Generate reports for	
		Invoice, Bill, Profit& Loss account etc. (10 hrs)	Analysis, Depreciation, Stock Management.
		121. Perform Cost Centre &Cost Category management. (12 hrs)	<ul> <li>Analysis of VAT, Cash Flow, Fund Flow Accounting.</li> </ul>
		122. Create and manage budgeting systems. (12 hrs)	<ul> <li>Introduction to Tally, features and</li> </ul>
		123. Create Scenario and Variance Analysis. (8 hrs)	<ul><li>Advantages.</li><li>Implementing accounts in Tally.</li></ul>
		124. Use Tally for Costing, Ratio Analysis, Cash flow and	<ul> <li>Double entry system of bookkeeping.</li> </ul>
		Funds flow statements. (12 hrs)	<ul> <li>Budgeting Systems,</li> <li>Scenario management</li> </ul>
		125. Analyze and Manage Inventory control. (10 hrs)	<ul><li>and Variance Analysis.</li><li>Costing Systems,</li></ul>
		126. Perform Point of Sales and Taxation (VAT, Excise, Service Tax). (8 hrs)	Concepts of Ratios, Analysis of financial statements.
		127. Perform System Administration and use other Utilities. (8 hrs) 128. Create users, take Backup	<ul> <li>Inventory Basics, POS Invoicing, TDS, TCS, FBT, VAT &amp; Service Tax.</li> </ul>



		Restore of Company. (8	• Tally Interface in
		hrs)	Different Languages.(24
		129. Use Multilingual	hrs.)
		Functionality in Tally.	
		(8hrs)	
Professional	Browse, select and	E Commerce	E Commerce Concepts
Skill 60Hrs;	transact using E-	130. Browse E-commerce	• Introduction to E-
	commerce websites	websites viz. eBay,	Commerce and
Professional		Amazon, flipkart, OLX,	advantages.
Knowledge		quikr etc. and prepare	Building business on the
12Hrs		comparative statement of	net.
		the main features of these	
		sites. (16 hrs)	Processing,
		131. Upload products for selling	Authorization,
		in E-Commerce Sites and	Chargeback and other
		make online purchase	payment methods.
		from E Commerce sites.(28	• Security issues and
		hrs)	payment gateways. (12
		132. Manage security issues in	hrs.)
		E-Commerce and payment	,
		operations. (16hrs)	
Professional	Secure information	Cyber Security:	Cyber Security:
Skill 30Hrs;	from Internet by	133. Protect information,	Overview of Information
	using cyber security	computers and networks	Security, SSL, HTTPS,
Professional	concept.	from viruses, spyware and	Security threats,
Knowledge		other malicious code. (3	information Security
06Hrs		hrs)	vulnerability and Risk
		134. Provide firewall security	management.
		for Internet connection	Introduction to Directory
		and Network System. (6	Services, Access Control,
		hrs)	Security, Privacy
		135. Protect the computer	protection, Audit and
		against various internet	Security.
		threats. (3 hrs)	Introduction to IT Act
		136. Make backup copies of	and penalties for
		important file, data and	cybercrimes. (06 hrs.)
		information. (3 hrs)	
•			



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	networks using password,	
	WEP, WPA-PSK, WPA2-	
	PSK, SSID, MAC address	
	filtering. Create individual	
	user accounts for each	
	member. (9 hrs)	
	138. Limit member access to	
	data and information and	
	restrict authority to install	
	unnecessary downloads.	
	(6hrs)	

#### **Industrial Visit/Project work**

#### **Broad Area:**

- a) Create and host a web site of at least 6 web pages using JavaScript containing interactive objects, functions etc.
- b) Create a project with Excel & VBA on Payroll Systems.
- c) Create a company in Tally and post vouchers in it for a financial period. Vouchers should contain purchase, sales with VAT, contra, payment, receipts, cost centre cost category etc.)



#### **SYLLABUS FOR CORE SKILLS**

1. Employability Skills(Common for all CTS trades) (160Hrs)

Learning outcomes, assessment criteria, syllabus and Tool List of Core Skills subjects which is common for a group of trades, provided separately in www.bharatskills.gov.in



#### **LIST OF TOOLS & EQUIPMENT**

### COMPUTER OPERATOR & PROGRAMMING ASSISTANT(For Visually Impaired )(For batch of 12 candidates)

	Name of the Tools and	Candidatesy	
S No.	Equipment	Specification	Quantity
A. Train	ees Tools/ Equipment		
1.	Desktop Computer	CPU: 32/64 Bit i3/i5/i7 or latest processor, Speed: 3 GHz or Higher. RAM:-4 GB DDR-III or Higher, Wi-Fi Enabled. Network Card: Integrated Gigabit Ethernet, with USB Mouse, USB Keyboard and Monitor (Min. 17 Inch. Licensed Operating System and Antivirus compatible with trade related software.	06Nos.
2.	Laptop	4 <sup>th</sup> Gen Ci5 or higher Processor, 4GB RAM, 1TB Hard Disk, Win8/latest Preloaded Licensed OS, 2GB Graphics Card, DVD Writer, Standard Ports and Connectors.	01 No.
3.	Wi–Fi Router	With Wireless Connectivity	01 No.
4.	Switch	24 Port	01 No.
5.	Structured cabling in Lab	to enable working with Wired Networks for Practical	As required
6.	Internet Connectivity	Broadband connection with min. 2 MBPS speed	As required
7.	Registered Domain	at least 100 MB Web Space	As required
8.	Laser Printer	Color A4 Size	01 No.
9.	Network Laser Printer	Monochrome A4 Size	01 No.
10.	Optical Scanner	Flatbed A4	01 No.
11.	Digital Web Cam	High Resolution (3.1 MP or higher)	04 Nos.
12.	DVD or Blu-Ray Writer	24X or higher external (USB)	02 Nos.
13.	LCD Projector	3000 lumens or higher	01 No.
14.	Projector Screen	matte(antiglare) screen	01 No.
15.	Online UPS		As required
16.	Crimping Tool	RJ-45	06 Nos.



17.	Network Rack	4U for 24 ports	01 No.
18.	Digital Multimeters	3.5-digit handheld type.	04 Nos.
19.	Screw Driver Set	Standard	04 Sets
20.	Mini Dongle for Bluetooth	USB	04 Nos.
	devices Connection		
21.	Headphone & mic. set	Wired	06 Nos.
22.	Sound System	2:1	01 No.
23.	External Hard Disk	1 TB	02 Nos.
24.	Patch Panel	24 Port	02 Nos.
25.	LAN Tester	UTP cat5 cable tester (RJ 45)	06 Nos.
26.	Punching Tool	for punching RJ 45 socket with cat 5	06 Nos.
		cable	
B. Soft	tware		
27.	MS Office	Latest version available at the time of	06 Licenses
		procurement	
28.	Antivirus for – clients /	validity of an year or more which	06 Licenses
	workstations in profile	should be renewed upon expiry	
29.	Open Office or equivalent	Latest version	Open source
			software
30.	GIMP / Irfan View Image editor	Latest version	Open source
	or equivalent		software
31.	LINUX OS	Latest version	Open source
			software
32.	Web Authoring tool	WYSIWYG Web Authoring tool-	Proprietary
		Dreamweaver or Open Source tools	/Open source
		like Kompozer, FrontPage or similar	software
		tools along with FTP tools for ex. File	
		Zilla etc.	
33.	Tally	ERP 9 or Latest	06 Licenses
34.	E Commerce Simulation Software	Latest version	Open source
			software
35.	Web Server	HTTP Web server / XAMPP or any	Open source
		other similar server	software
C. List	Of Other Items/ Furniture		
36.	Vacuum cleaner	Hand Held	01 No.
37.	Pigeon hole cabinet	20 compartments	01 No.



38.	Chair and table for the instructor	with armrest mounted on castor	01 each (for
		wheels, adjustable height/Standard	class room &
			laboratory)
39.	Dual Desk / Chair and Tables	Standard	6 / 12 Nos.
40.	Computer table	laminated top 150X650X750 mm with	06 Nos.
		sliding tray for key board and one shelf	
		of storage	
41.	Operators chair	without arms mounted on castor	12 Nos.
		wheels, adjustable height	
42.	Printer table	650X500X750 mm can be varied as per	03 Nos.
		local specifications	
43.	Air conditioner		As required
44.	Storage cabinet	60X700X450mm	01No.
45.	White Board	minimum 4X6 feet	01 No.
46.	Steel Almirah	2.5 m x 1.20 m x 0.5 m	01 No.
47.	Fire Extinguisher CO2	2 KG	02 Nos.
48.	Fire Buckets	Standard size	02 Nos.
D. Raw	Materials		
49.	White Board Marker	Assorted color	As required
50.	Duster Cloth	2'/2'	As required
51.	Cleaning Liquid	500 ml	As required
52.	Photo Copy Paper	A4	As required
53.	Full Scape Paper	White	02 reams
54.	Cartridges for printer	Color/monochrome as per model of	As required
		the printer	
55.	I/O Box with socket	RJ 45	As required
56.	RJ 45 connector	For connecting utp cat 5 cable	200 Pcs.
57.	Optical Mouse	USB/PS2	As required
58.	Key Board	USB/PS2	As required
59.	SMPS	12V DC	As required
60.	CMOS Batteries	3.0 V	As required
61.	Power Chord	3 Pin	As required
62.	Cable	Cat 5/5e	100 meter
63.	Stapler	Small	02 pcs.
64.	Stapler	Big	01 pc.



65.	Battery for remote	AAA	As required
66.	Battery for clock	AA	As required
67.	Pen drive	8 GB	02 Nos.
68.	CDs	52x or higher	50 Nos.
69.	DVDs	4.7GB or higher	50 Nos.
70.	Wall Clock	Analog	01 pcs.
71.	Battery for LAN tester	9 V	As required
72.	Power Adapter	For Hub, Switch, Router	As required
E. List	of Latest Hardware for the Blind and	Low Vision:	
73.	<ul> <li>Computers Access</li> <li>JAWS Talking Software for computers - Also Supports Hindi and other vernacular languages</li> <li>NVDA Talking Software for computers - Also Supports Hindi and other vernacular languages</li> <li>Type Ability Talking Keyboard Learning Software</li> <li>Talking Typing Software for young learners</li> <li>MAGic Screen Magnification Software</li> <li>MAGic Large Print Keyboard</li> </ul>		As required
74.	Talking Portable Notetaker		As required
75.	Standalone text readers		As required
76.	Instant text readers/ magnifiers - computer supported		As required
77.	Computer supported ocr scanning & reading software		As required
78.	DAISY Talking Book Recorders, Players & Software		As required
79.	<ul> <li>Educational Aids &amp; Devices</li> <li>ANGEL PRO Low Cost         Talking All In One - Daisy         Reader/ E-Book Reader/         MP3 Player/ Radio/ Voice         Recorder</li> <li>Talking Dictionary</li> </ul>		As required



	Talking Scientific Calculator	
80.	Mathematics Educational	As required
	Software	
81.	INDEX V4 Braille Printers/	As required
	Embossers & Braille Presses	
82.	Tactile Graphics Production	As required
	<ul> <li>PIAF Tactile Image Maker</li> </ul>	
	<ul> <li>Special Non Tearable Tactile</li> </ul>	
	Graphic Paper	
83.	Vision Screener Software	As required
84.	Embedded Charts	As required
85.	Flow Charts & Templates for	As required
	visually impaired	

#### Note: -

1. All the tools and equipment are to be procured as per BIS specification.



The DGT sincerely acknowledges contributions of the Industries, State Directorates, Trade Experts, Domain Experts, trainers of ITIs, NSTIs, faculties from universities and all others who contributed in revising the curriculum.

Special acknowledgement is extended by DGT to the following expert members who had contributed immensely in this curriculum.

List of Expert member attended to finalize the course curriculum of Computer Operator & Programming Assistant (For Visually Impaired )				
S No.	Name & Designation Sh./ Mr./ Ms.	Organization	Remarks	
1.	Dr. Bhushan Punani, Executive Secretary	Blind Peoples Association, Ahmedabad	Chairman	
2.	L.K. Mukherjee, DDT	CSTARI, Kolkata	Coordinator	
3.	S.A. Pandav, Regional Dy. Director	RDAT, Vadodara	Member	
4.	Kr. H. D. Purohit, Supervisor Instructor	Mahila ITI Thaltej	Member	
5.	Viral G Ramavi, Supervisor Instructor	ITI Kubernagar	Member	
6.	Yogesh C Parkhey, Dy. Director (R) J/C	NCSC-DA Ahmedabad	Member	
7.	V.K. Tripathi, V.I. F/N	NCSC-DA Ahmedabad	Member	
8.	DrDharti H. Gajjar, Assistant Professor	Gujarat University	Member	
9.	Jagruti Uderysim (C.I)	I.T.I Vastrapur	Member	
10.	Ranochhul Soni, Co-ordinator Tech for the Blind	Blind People's Association	Member	
11.	D. P. Gurjar, S.I, AAA	ITI Tarsali, Vadodara	Member	
12.	J.V Patel, GSDM Consultant	RDD, Vadodara	Member	
13.	Priyanka Parmar, GSDM Consultant	RDD, Vadodara	Member	
14.	Manubhai Chaudhary, Principal	Secondary School For the Blind	Member	
15.	Vinodbhai Rathore, Principal	A.T.C.B Blind School	Member	



16.	Yatin Trivedi, SI	ITI Thaltej	Member
17.	Nelson Christian, SI Web	ITI Maninagar	Member
	Design		
18.	Anand Chauhan, Professor	NSIT, Jetalpur	Member
19.	Abhishek Purohit, Director	Flowdriven Technologies Pvt.	Member
20.	Ankita Patel	ITI Vastrapur	Member
21.	Vihar Patel, Network	CMS Infotech	Member
	Engineer		
22.	Vijay Kumar Shah	Silver touch Technologies Division	Member
23.	Nainesh Purohit, CTO	Hospisoft Pvt Ltd.	Member
24.	P.K. Bairagi, TO	CSTARI, Kolkata	Member



#### **ABBREVIATIONS**

CTS	Craftsmen Training Scheme
ATS	Apprenticeship Training Scheme
CITS	Craft Instructor Training Scheme
DGT	Directorate General of Training
MSDE	Ministry of Skill Development and Entrepreneurship
NTC	National Trade Certificate
NAC	National Apprenticeship Certificate
NCIC	National Craft Instructor Certificate
LD	Locomotor Disability
СР	Cerebral Palsy
MD	Multiple Disabilities
LV	Low Vision
НН	Hard of Hearing
ID	Intellectual Disabilities
LC	Leprosy Cured
SLD	Specific Learning Disabilities
DW	Dwarfism
MI	Mental Illness
AA	Acid Attack
PwD	Person with disabilities



